

Sinclair Credit Card Frequently Asked Questions



Why are you replacing the Sinclair Credit Card (Green Card) with DINOPAY®?

DINOPAY® is a mobile payment app that allows you to enjoy contactless payment at participating locations, and like the Green Card, you'll save instantly on every gallon, every time.

- DINOPAY® saves you 10-20¢/gallon instantly, every fill-up
- You can use ANY major credit card you want, and save 10¢/gallon
- Or, directly connect your checking account to save a total of 20¢/gallon with Mobile Advantage™
- No need for a dedicated credit card, application or additional monthly bill
- Pay at the pump or inside for fuel, snacks and more
- DINOPAY® is secure and many Sinclair customers have enjoyed using it for years
- We're offering an extra, limited-time reward of **triple the savings** on your next **three transactions** for Green Card users who switch to DINOPAY® before January 8, 2024. This limited time offer will save you an average of \$4.00 per tank fill, **minimum savings of 30¢/gallon.***

Can I keep using my Sinclair Green Card?

Your Sinclair Green Card will continue to work until the end of 2023, but as of Jan. 1, 2024, our stations will no longer accept the Green Card as a form of payment. You will receive additional notices about this by mail, email and/or phone. Any outstanding balance will need to be paid on your first 2024 statement due date.

How do I close out my Sinclair Green Card?

Simply ensure your Green Card is paid off by your first 2024 statement due date. Sinclair will securely close your account in January 2024. We recommend downloading and using DINOPAY® as soon as possible. For other ways Sinclair could help ease this transition for you, call us at 800-325-3265, Monday-Friday, 7 A.M.–5 P.M. MT.

How do I get DINOPAY®?

Download DINOPAY® from the App Store or Google Play. It's free! Add any credit card: Visa, Mastercard, Discover, or American Express. Or Apple Pay or Google Pay. Just search "DINOPAY" in your app store or scan QR code today.



How do I pay with DINOPAY®?

First download the free app DINOPAY® from your app store, create a profile, add a payment method in your wallet, follow the prompts when at the pump and begin fueling. Follow the instructions in our [handy guide](#) and get additional guidance from our [DINOPAY® FAQ](#).

*Applicable to current Green Card accounts/users, incentive applied to maximum gallons of 25 per fuel transactions, average savings based 13.3 gallons, offer expires March 1, 2024. Promo codes will be provided in statement, email, or account communication preference.

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How do I get the 20¢/gallon discount?

You can save 20¢/gallon instantly on every fill-up when you pay directly from your checking account through the secure DINOPAY® app. To connect your checking account to DINOPAY®, select “Mobile Advantage™” as your payment method and follow the prompts.

What is Mobile Advantage™?

Mobile Advantage™ is a payment method available within the DINOPAY® app that involves a secure Automated Clearing House (ACH) payment. This means you pay directly from your checking account rather than through a debit or credit card; an ACH is probably the same way you pay many of your monthly bills.

How do I connect my checking account? OR How do I get Mobile Advantage™?

- Open the DINOPAY® app and tap the gear icon in the top right corner to access Settings.
- Tap “Payment Method.”
- Select “Mobile Advantage™.”
- Follow the prompts to securely connect the checking account of your choice. You will need your routing number and checking account number, which you can find at the bottom of your personal checks or in your online banking app.
- Select Mobile Advantage™ as your preferred payment in DINOPAY® and the 20¢/gallon discount will be applied automatically, every time.

Can I use my debit card?

While you can connect any credit-supported card to your DINOPAY® account (which would include some debit cards), you will receive a larger discount with Mobile Advantage™ by connecting your checking account directly to the app through a secure ACH. This prevents credit card service fees – and allows us to pass on the savings to you.

What if I don't want to connect my checking account?

That's just fine! You can add any major credit card to your DINOPAY® wallet, and save up to 10¢/gallon. You only need to connect your checking account if you wish to receive the 20¢/gallon discount. Directly connecting your checking account prevents credit card service fees, allowing us to pass on maximum savings to you.

What if I don't have a smartphone?

Unfortunately, the DINOPAY® app and accompanying discount do require the use of a modern smartphone. We made the decision to retire the Sinclair Green Card in favor of DINOPAY® only after much deliberation about how we could deliver the best possible rewards and service to the largest number of customers. We recommend talking to your wireless provider about inexpensive smartphone options that could suit your needs. For other ways Sinclair could help ease this transition for you, call us at 800-325-3265, Monday-Friday, 7 A.M.–5 P.M. MT.

DINOPAY® discounts are limited time offer at participating locations only. Subject to change without notice.